

CISCO TRAINING			
Classroom Training	2 Days		

INTRODUCTION

Cisco Unity Connection (AUCXN) v7.0 is a 2-Day course that prepares you for integrating and configuring a Cisco Unity Connection 7.0. This course is the follow up course for Administering Cisco Unified Communications Manager (ACUCM). In ACUCM you gather the knowledge to administer Cisco Unified Communications Manager 7.0. One common Cisco Unified Communication application is Cisco Unity Connection. This course gives you the knowledge to integrate Cisco Unity Connection with Cisco Unified Communications Manager 7.0 and to administer Cisco Unity Connection.

OBJECTIVES

After finishing this course, students will be able to:

- Setup Cisco Unity Connection
- Integrate, Troubleshoot, and Monitor Cisco Unity Connection
- Configure Cisco Unity Connection Global System Operating Parameters
- Configure Cisco Unity Connection Users and Groups

IMPORTANCE

The course is recommended for Network Administrators and Network Engineers who are responsible to integrate and configure Cisco Unity Connection.

TARGET AUDIENCE

- Network Administrators
- Network Engineers
- System Engineers

PREREQUISITES KNOWLEDGE

It is required that the participant has a good understanding of the following items:

- ACUCM (Administering Cisco Unified Communications Manager) or CIPT1 (Cisco IP Telephony) or equivalent working knowledge of Cisco Unified Communications Manager v6.0 or 7.0
- There are no prerequisites regarding Cisco Unity Connection

COURSE OUTLINE

Course Introduction

Cisco Unity Connection

- Cisco Unity Connection Introduction
- Cisco Unity Connection Deployment models
- Integration Options for Cisco Unity Connection

Setup Cisco Unity Connection

- Cisco Unity Connection Installation Information
- Administrator Workstations Set up
- Active-Active Redundancy

Integrate, Troubleshoot, and Monitor Cisco Unity Connection

- Implementing the Dial Plan and Call Routing
- Managing System Settings
- Integrating the Phone System
- Integrating Cisco Unity Connection with CUCM and Microsoft AD
- Monitoring and Troubleshooting using Cisco Unity Connection Serviceability
- Implementing Networking and Redundancy
- Managing Disaster Recovery for Cisco Unity Connection Data

Configure Cisco Unity Connection Global System Operating Parameters

- User Workstations Setup
- Managing the Dial Plan Implementation and Templates
- Managing Classes of Service, Message Storage and Networking

Configure Cisco Unity Connection Users and Groups

- Managing Individual Users
- Managing Distribution Lists