

CISCO TRAINING			
Classroom Training	4 Days		

INTRODUCTION

Cisco Unified Presence Design and Cisco Unified Connection (PRUC) v7.0 is a 4-Day course that prepares you for integrating and configuring Cisco Unified Presence 7.0 and Cisco Unity Connection 7.0. These products are new to the CCIE Voice Lab blueprint 3.0 and the course will prepare individuals preparing for the new CCIE lab exam.

OBJECTIVES

After finishing this course, students will be able to:

- Integrate and configure Cisco Unified Presence 7.0
- Integrate and configure Cisco Unity Connection 7.0

IMPORTANCE

The course is recommended for Network and System Engineers who are preparing for the CCIE Voice lab or are responsible to integrate and configure Cisco Unified Presence and Cisco Unity Connection.

TARGET AUDIENCE

- Network Engineers
- System Engineers

PREREQUISITES KNOWLEDGE

It is required that the participant has a good understanding of the following items:

- CCVP certification or equivalent knowledge
- There are no prerequisites regarding Cisco Unified Presence or Cisco Unity Connection

COURSE OUTLINE

Design and Integrate Cisco Unified Presence

- Design Cisco Unified Presence Server
- Cisco Unified Presence Deployment Models
- Cisco Unified Personal Communicator
- Cisco IP Phone Messenger Application
- Integrate with Cisco Unified Presence
- Cisco Unified Presence Interoperability
- Cisco Product Integration

Configure Cisco Unified Presence

- Installing Cisco Unified Presence
- Cisco Unified Communications Manager Configuration
- Cisco Unified Presence Configuration
- Maintain Cisco Unified Presence

Design and Integrate Cisco Unity Connection

- Design Cisco Unity Connection Server
- Cisco Unity Connection Deployment Models
- Integration Options for Cisco Unity Connection
- Active-Active Redundancy

Integrate, Troubleshoot, and Monitor Cisco Unity Connection

- Implementing the Dial Plan and Call Routing
- Managing System Settings
- Integrating the Phone System
- Integrating Cisco Unity Connection with CUCM and Microsoft AD
- Monitoring and Troubleshooting using Cisco Unity Connection
- Implementing Networking and Redundancy

Configure Cisco Unity Connection

- Incoming and Outgoing Call Flows
- Managing Templates, Classes of Service, Message Storage and Networking
- Managing System Settings

Configure Cisco Unity Connection Users and Groups

- Managing Users and Distribution Lists
- Implementing Secure Messaging and VMO
- Designing an Audiotext Application